

## Good, Better, Best

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In fall 2002, CSHP embarked on a review of its governance. Simply put, governance is the art of steering an organization as it makes broad strategic decisions about direction, relationships, and roles. In December 2002, the Governance Task Force, under the chairmanship of Tom Paton, released its phase 1 report, which examined the current roles, responsibilities, and accountabilities of the Executive Director, the Presidential Officers, the Director of Finance, and the Council Delegates. Of the 21 recommendations in the report, Council has already addressed more than half in full and should deal with the remaining ones by the annual general meeting in August 2004. The recommendation on holding general membership elections for Executive Officers received careful consideration. With direct input from the Branch leadership, Council decided to maintain the status quo of a vote by Council members only and chose rather to establish qualifications for Executive and Council members and to strengthen the current nomination process. Members will be notified when the progress report on all of the recommendations becomes available on our new Web site.

CSHP also contracted with an expert consultant in association management to survey our Society's current governance practices, to facilitate a workshop with Council in March 2004 on progress and strategies related to governance initiatives and issues, and to assist the Governance Task Force in phase 2 of its work, dealing with the responsibilities, accountabilities, and reporting relationships of the Branches. According to best practices currently used by not-for-profit associations, CSHP is rated "GOOD" in its activities. The survey report will help CSHP to tackle areas requiring improvement, in order to maximize the effectiveness of governance in meeting member needs and achieving the Society's mission.

By the time you read these lines, CSHP will have launched its new Web site. In my opinion, everything about it is BETTER: its appeal, its user-friendliness, and its informativeness. The most noteworthy new feature is

the password-protected area, with sections further restricted to Boards, Committees, Council, Executive, and PSNs (Pharmacy Specialty Networks). We hope that you will appreciate its coherent architecture, functional navigation, and convenient search capability. If you have

not taken a tour lately, check it out for yourself at <http://www.cshp.ca> and let us know what you think.

Health Canada is planning to update its policy entitled *Manufacturing and Compounding Drug Products in Canada* ([http://www.hc-sc.gc.ca/hpfb-dgpsa/inspectorate/pol\\_fram\\_man\\_comp\\_drug\\_prod\\_can\\_e.pdf](http://www.hc-sc.gc.ca/hpfb-dgpsa/inspectorate/pol_fram_man_comp_drug_prod_can_e.pdf)), first published in July 2000 with participation from CSHP. Current issues related to compounding, including its definition and its clear differentiation from manufacturing, were discussed during a focus group session on April 23, 2004. One matter identified as deserving attention is the regulatory gap with regard to commercial central intravenous admixture/compounding centres, which qualify neither as drug manufacturers nor as creditable retail pharmacies. (For additional information, go to <http://www.hc-sc.gc.ca/hpfb-dgpsa/inspectorate/>.)

Have you booked your travel to Edmonton to attend our annual general meeting (August 14 to 17, 2004)? Come and experience some of our BEST accomplishments: teaching, learning, and simply having a good time!

*If you are interested in additional information about any of the aforementioned issues, please contact the CSHP national office (see page 137 for contact information).*



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